



PATENT

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February 24, 2008

Date

A handwritten signature in black ink, appearing to read "Ayesha J. Shaikh".

Ayesha J. Shaikh

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/824,852

Confirmation No. : 9969

Applicants : Simon Jacobs, Derek Krezeski, Guy Druce, Murray Petryshen, Randy Roesler and Warren Cree

Filed : April 2, 2001

Attorney Docket No.: 500744.03

Art Unit : 3623

Customer No. : 27,076

Examiner : Beth Van Doren

Title : ENTERPRISE SCHEDULING SYSTEM FOR SCHEDULING MOBILE SERVICE REPRESENTATIVES

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop RCE
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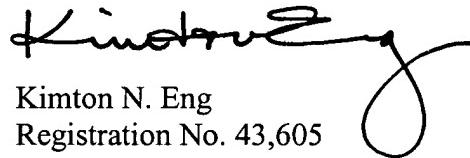
Sir:

In accordance with 37 C.F.R. §§ 1.56 and 1.97 through 1.98, applicants wish to make known to the Patent and Trademark Office the references set forth on the attached form PTO-1449 (copies of the cited references, as required under 37 C.F.R. § 1.98, are enclosed). Although the aforesaid references are made known to the Patent and Trademark Office in compliance with applicants' duty to disclose all information they are aware of which is believed relevant to the examination of the above-identified application, applicants believe that their invention is patentable.

Please acknowledge receipt of this Supplemental Information Disclosure Statement and kindly make the cited references of record in the above-identified application.

Respectfully submitted,

DORSEY & WHITNEY LLP



Kimton N. Eng
Registration No. 43,605

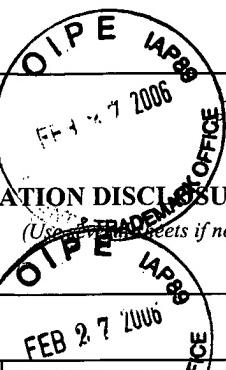
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Enclosures:

- Postcard
- Form PTO-1449
- Cited References (16)

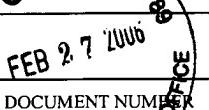
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FORM PTO-1449
(REV.7-80)U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICEATTY. DOCKET NO.
500744.03APPLICATION NO.
09/824,852

INFORMATION DISCLOSURE STATEMENT

(Use additional sheets if necessary)

APPLICANT(S)
Simon Jacobs et al.FILING DATE
April 2, 2001GROUP ART UNIT
3623

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
AA	5,826,239	10/20/98	Du et al.	705	8	
AB	5,870,545	02/09/99	Davis et al.	395	200.31	
AC	6,115,640	09/05/00	Tarumi	700	99	
AD	6,546,364 B1	04/08/03	Smirnov et al.	703	22	
AE	6,697,784 B2	02/24/04	Bacon et al.	705	9	
AF	6,701,299 B2	03/02/04	Kraisser et al.	705	8	
AG	2001/0047287 A1	11/29/01	Jacobs et al.	705	9	
AH	2001/0047288 A1	11/29/01	Jacobs et al.	705	9	
AI	2002/0007299 A1	01/17/02	Florence	705	9	
AJ	2002/0010610 A1	01/24/02	Jacobs et al.	705	8	
AK	2002/0010615 A1	01/24/02	Jacobs	705	9	
AL	2002/0016645 A1	02/07/02	Jacobs et al.	700	100	
AM	2002/0023157 A1	02/21/02	Lo et al.	709	227	
AN	2002/0046073 A1	04/18/02	Indseth et al.	705	8	

FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
AO							
AP							

OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)

AQ	Blumberg, D., "Optimizing Mobile Workforce", Leisure Publications, February 1, 2001.
AR	"Scheduling Software Helps Webvan Meet 30-Minute Delivery Window", Stores Magazine, NRF Enterprises, Inc., July 2000. 2 pages.

EXAMINER

DATE CONSIDERED

* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).